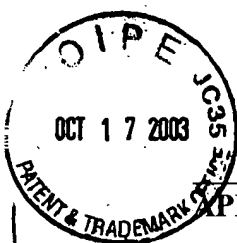


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UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : Scott Williams, et al.
SERIAL NO. : 09/663,325
FILED : September 15, 2000
FOR : Custom Rule System And
Method For Expert Systems

TC/A.U.: 2121
Examiner: Joseph P. Hirl
Docket No.: 2057-pa

To: Mail Stop Patent Application
Honorable Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Technology Center 2100

AMENDMENT

Sir:

Responsive to the Office Action mailed April 17, 2003, kindly enter the following amendments for the above-identified application:

Amendments to the Claims are reflected in the listing of the claims which begins on page 2 of this paper.

Remarks begin on page 10 of this paper.

Appendix including resubmission of the Information Disclosure Statement filed on June 28, 2001 as requested by the Examiner.